

# CABINET



## CYNGOR GWYNEDD

<b>DATE</b>	Tuesday, 8th July, 2025
<b>TIME</b>	1.00 pm
<b>LOCATION</b>	Virtual Meeting
<b>CONTACT POINT</b>	Annes Sion 01286 679490 / Cabinet@gwynedd.llyw.cymru

### GWYNEDD COUNCIL CABINET MEMBERS

<b>Members</b>	
Nia Wyn Jeffreys	Council Leader
Craig ab Iago	Cabinet Member for Environment
Dilwyn Morgan	Cabinet Member for Adults, Health and Wellbeing
Paul John Rowlinson	Cabinet Member for Housing and Property
Menna Trenholme	Deputy Leader and Cabinet Member for Children and Supporting Families
June Jones	Cabinet Member for Highways, Engineering and Ymgynghoriaeth Gwynedd Consultancy
R Medwyn Hughes	Cabinet Member for Economy and Community
Dewi Jones	Cabinet Member for Education
Huw Wyn Jones	Cabinet Member for Finance
Llio Elenid Owen	Cabinet Member for Corporate Services and Legal and the Welsh Language

## AGENDA

	Item	Submitted by	Officer	Page
1	APOLOGIES			
2	DECLARATION OF PERSONAL INTEREST			
3	URGENT ITEMS			
4	MATTERS ARISING FROM OVERVIEW AND SCRUTINY			
5	MINUTES OF THE MEETING HELD ON 10 JUNE 2025			3 - 9
6	QUARTERLY REPORT - CHAIR OF THE RESPONSE PLAN PROGRAMME BOARD	Cllr. Nia Jeffreys	Dafydd Gibbard, Chief Executive	10 - 19
7	ANNUAL REPORT - FFORDD GWYNEDD 2024/25	Cllr. Nia Jeffreys	Geraint Owen, Corporate Director	20 - 35
8	CUSTOMER CARE PLAN	Cllr. Llio Elenid Owen	Catrin Love, Assistant Head of Corporate Services	36 - 92
9	STRATEGIC SAFEGUARDING PANEL ANNUAL REPORT 2024/25	Cllr. Menna Trenholme	Dylan Owen, Social Services Director	93 - 127
10	COMPLAINTS AND SERVICE IMPROVEMENT ANNUAL REPORT 2024/25	Cllr. Llio Elenid Owen	Ian Jones, Head of Corporate Services	128 - 139