## **Appendix I - Performance Measures**

Ref.	Achievement measure	2013-14	2014-15	2015-16	Latest information
Care - OED23	Percentage of Older People and People with Physical Disabilities where an increase is seen in achieving what is important to them.	New	New	New	See comments
	seen in achieving what is important to them.	Measure	Measure	Measure	
Care - OED24	Outcome Star the individuals	New	New	New	See comments
		Measure	Measure	Measure	
Care - HOL/001	People who note that they can do what is important to them (questionnaire)	New	New	New	See comments
		Measure	Measure	Measure	
Care - SCA/001	Rate of delayed transfers of care for social care reasons per 1,000 population aged 75+. *	1.55	1.05	2.38	2.1
Care - OED003	Enablement - Percentage of cases who have received a period of enablement who leave without a care package.	54%	45%	55%	53%
Care - SCA/002a	Proportion of older people (65 years old or over) receiving assistance to live at home per 1,000 of the population. *	46	45	43	42
		(4.6%)	(4.5%)	(4.3%)	(4.2%)
Care - SCA/002a LOCAL	Proportion of older people (65 years old or over) receiving assistance to live at home per 1,000 of the population. *	79	78	73	73
		(7.9%)	(7.8%)	(7.3%)	(7.3%)
Care - SCA/002b	The proportion of older people (65 years old or over) that the authority assisted in care homes per 1,000 of the population who were 65 years old or over on 31 March.	26	24	23	23
	*	(2.6%)	(2.4%)	(2.3%)	(2.3%)
Care - SCA/002b	The proportion of older people (65 years old or over) that the authority assisted in care homes per 1,000 of the population that were 65 years old or over on 31 March	20	18	17	17

	except for those who are self-funded. *	(2.0%)	(1.8%)	(1.7%)	(1.7%)
Care - SCA/019	Of the % of the adult protection referrals completed during the year, the percentage where the danger has been controlled	96%	100%	97%	100%
Care - SCA/019 LOCAL	Of the % of the adult protection referrals completed during the year, the percentage where the danger has been controlled (except for those who have refused intervention)	-	-	99%	100%

Care – OED23 - Arrangements in place to report on this measure, however, the information that feeds into this measure is totally dependent on the information submitted as part of the OED024 measure (Outcome star of individuals).

Care - OED24 - The development of this measure goes hand in hand with the main-streaming of the new way of working that is driven by the G2 Project - Integrated Working.

Care - Hol/001 - As part of the requirements of the new act a questionnaire is being sent out to over 1,600 service users to get an understanding of those people who state that they 'can do what is important to them'. It is expected that the work of analysing the results will have been done by the end of the financial year.

Care - SCA/001 - The performance of this measure causes concern (rate of 2.1 up to July). If the performance continues the same for the remainder of the year it is anticipated that we will perform significantly lower than the Wales' average - estimated performance of 6.2 compared to the Wales' median (4.9) in 15/16.

Care - SCA/002a - This national measure does not include those people who receive services that are have a more preventative nature e.g. Telecare and Enablement. The measure only includes the traditional services e.g. Home Care. In order to get a full picture of those people who receive support in their homes, a local version of the measure has been created (SCA/002a LOCAL).

Care - SCA/002b - This national measure calculates the 'self-funders' who reside in the County's Residential Care Homes. Gwynedd has many internal care homes compared to the rest of Wales and accounting the 'Self-funders' can confuse the situation when comparing the situation nationally. A local version has been created that exempts 'self-funders' (SCA/002b LOCAL).

Care - SCA/019 - This national measure does not exempt those people who have refused intervention. A local version has been created that exempts those individuals who have refused intervention (SCA/019 LOCAL) and it is assumed that this gives a better picture of the actual situation.