

**Vision:**

- We've heard about the "Well North Wales" vision – can you explain what the vision is and how Gwynedd will benefit from this?
- What is BCUHB's vision for small hospitals – what do you think will be the role of small community hospitals in the future?

**Doctors and other daily services (which are non-emergency services):**

- What is the Health Board going to do to enable patients to see local doctors more easily and therefore prevent individuals going to A&E for help?
- What does the Health Board see as the future for minor injury services, bearing in mind the context in which this can prevent individuals having to go to A&E for help and causing pressure on hospitals?

**Pharmacies and dental surgeries:**

- Why is it taking longer to open some new pharmacies? There are examples of new communities getting a new pharmacy in a few months but others having to wait almost a year.
- Why is it difficult to get health service dentists in rural areas like Meirionnydd? What are you doing to try to resolve the situation?

**Ambulance:**

- The ambulance service declared a critical incident over Christmas. What is the Health Board doing to reduce waiting times outside hospitals?
- Is the loss of the Air Ambulance base at Caernarfon going to have a negative impact on Ysbyty Gwynedd?

**Centralisation of services**

- Are there plans to move more specialist services or departments from Ysbyty Gwynedd to hospitals in more urban areas?

**Vascular service:**

- As a result of the change to vascular service provision which was based at Ysbyty Gwynedd some years ago, and which is now meant to be centralised at Glan Clwyd Hospital, we understand that a large number of patients are being transferred to Stoke and Liverpool for treatment. What is the Health Board's long-term strategy for the vascular service and keeping people local (avoiding long-distance travel for people, e.g. from Aberdaron)?

**Mental health:**

- The integrated mental health service between Cyngor Gwynedd and the Health Board was discontinued. Can you explain what the new provision is from the Health Board, and whether it is better or worse than the previous service? How is it monitored and what do service users think of the service?
- Does the Health Board have plans to increase the capacity of Mental Health beds to prevent so many individuals having to go to hospitals across England?

- Are there plans to increase the number of section 12 doctors to facilitate timely completion of assessments under the Mental Health Act?
- Are there plans to increase the number of staff within the Community Mental Health Teams to address the waiting lists?

#### **Preventive intermediate services**

- Is the lack of occupational therapists and community physiotherapists for preventive intermediate services across Gwynedd being addressed?

#### **Continuing Healthcare:**

- Continuing Healthcare is a very important health service to support individuals with significant healthcare needs and their families. Why is the Continuing Healthcare process so complex and long-drawn-out, and why does the **Betsi Cadwaladr University Health Board** 'quality assurance' panel so often reject the recommendations of a professional multidisciplinary team (MDT)? This means that some people's circumstances have changed before decisions are made and there is a risk that this will lead to situations where individuals are not given the specialist health support they need.

#### **Improving systems and communication:**

- Is there a real appreciation of the contribution that reconciling data systems and communication between Health and Care can make to the effectiveness of the system as a whole? What are the Health Board's intentions for prioritising this?