

MEETING	Care Scrutiny Committee
DATE	20/02/2025
TITLE	Care Inspectorate Wales and Wales Audit Office Joint Inspection - October 2024
REASON TO SCRUTINISE	To submit the inspection's findings and the Council's response to the Committee
AUTHOR	Aled Davies, Head of Adults, Health and Well-being Department
CABINET MEMBER	Dilwyn Morgan

1. Why it needs scrutiny?

When a broad inspection of care department services in Gwynedd is undertaken by the Care Inspectorate Wales (CIW), it is customary for the inspectors' representatives to be invited to the Care Scrutiny Committee to submit their report and the findings. Alongside this, the relevant department responds to the findings and recommendations by submitting a work programme to enable the Committee to scrutinise its content and suitability.

Normally, reports on audits of the Council's work and processes carried out by the Wales Audit Office (WAO), are submitted to the Governance and Audit Committee. There is a similar arrangement for submitting the response of a specific service or department to their findings and recommendations, in the form of a specific template.

In September 2024, the Council received correspondence from the CIW and WAO, informing us that they intended to carry out a joint inspection of services in the Adults Department. In the correspondence, it was explained that the CIW inspection work would specifically address the progress made since the previous inspection in 2022. It was explained that the WAO's inspection work would focus on matters relating to the provision and commissioning of internal and external domiciliary care.

Alongside this work, a notification was received that the CIW was carrying out an inspection of the Council's internal domiciliary care registered service under the RISCA (Regulation and Inspection of Social Care (Wales) Act 2016) legislation and guidelines. Inspections of internal and private registered services are regularly undertaken. Usually, the inspections carried out under this legislation are submitted for the attention of the Governance and Audit Committee.

The joint inspection was held in mid-October 2024.

The Department/Council is grateful for the opportunity it had to discuss and make observations on the letters/draft reports of both inspection bodies and the final reports/letters were received earlier this month.

2. What exactly needs scrutiny?

As the inspection work was carried out jointly, and the reports/letters were published in parallel and considering the timing of their publication, it was believed that it would be beneficial for them to be submitted together to the Care Scrutiny Committee.

The RISCA investigation report on the internal registered domiciliary care service will follow the usual reporting pathway to the Governance and Audit Committee.

Therefore, the following documents are submitted for the attention of the Care Scrutiny Committee:-

- i.Improvement Check visit to Cyngor Gwynedd – Adult services – (Letter from Care Inspectorate Wales)
- ii.Response to Care Inspectorate Wales letter – Cyngor Gwynedd's Adults, Health and Well-being Department's programme of work
- iii.Domiciliary Care – Cyngor Gwynedd – (Wales Audit Office Report)
- iv.Response to the Wales Audit Office report – Cyngor Gwynedd's Adults, Health and Well-being Department's programme of work

3. Next Steps

After discussing and obtaining the views of the Care Scrutiny Committee, the Cabinet Member and the Head of Adults, Health and Well-being Department will give appropriate priority to ensure that the Department's services implement the work programme to respond to the findings and recommendations arising in the CIW and WAO letters/reports.