

# Management Response Form



**Title of the report:** Review of Domiciliary Care - Cyngor Gwynedd

**Completion date:** January 2025

**Document Reference:** 4675A2025

Ref	Recommendation	<b>Management response</b> Please set out here relevant commentary on the planned actions in response to the recommendations	<b>Completion date</b> Please set out when the planned actions will be complete	<b>Responsible officer (title)</b>
-----	----------------	---	--	------------------------------------



[illegible]

Ref	Recommendation	<b>Management response</b> Please set out here relevant commentary on the planned actions in response to the recommendations	<b>Completion date</b> Please set out when the planned actions will be complete	<b>Responsible officer (title)</b>
R3	<b>Information and Systems</b> The Council should develop its information commissioning and financial processes and systems to provide robust integrated activity and cost information to support current and future service delivery and decision making.	<ul style="list-style-type: none"> <li>As a part of the Domiciliary Care Work Programme, specific attention is given to developing information systems and suitable and appropriate data and ensure ownership and management for the most relevant and operational roles in the domiciliary care field/system.</li> </ul>	01/04/2025	Assistant Head of Business and Commissioning / Assistant Head of Adults

Ref	Recommendation	<b>Management response</b> Please set out here relevant commentary on the planned actions in response to the recommendations	<b>Completion date</b> Please set out when the planned actions will be complete	Responsible officer (title)
R4	<b>Delivering Value for Money</b> The Council should develop its arrangements to assess if the resources it allocates are realising the intended benefits to evaluate if the service is delivering value for money and to improve decision making.	<ul style="list-style-type: none"> <li>• Ongoing evaluation of the domiciliary care model to see the extent to which the intended advantages have materialised.</li> <li>• Re-visit and negotiate the level of domiciliary care hours in every patch, to ensure that sufficient levels of care are available in the patch, no more and no less.</li> <li>• Give more ownership to the workforce to influence decisions relating to domiciliary care in the patches.</li> <li>• Encourage a culture of enterprise, creativity and flexibility in the workforce and that such conversations take place locally with providers as full members of the CRT teams.</li> </ul>	30/09/2025  30/09/2025  30/09/2025  31/03/2026	Head of Adults, Health and Well-being Department -Assistant Head of Business and Commissioning / Assistant Head of Adults - Assistant Head of Internal Provider

